



Universal Synaptics
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NEWS RELEASE

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**Universal Synaptics Awarded ISO 9001:2015 Certification for
Quality Management System**

Roy, Utah. November 2, 2020 — Universal Synaptics announces ISO 9001:2015 Certification.

Universal Synaptics Corporation (USC) is proud to be awarded ISO 9001:2015 certification. “This certification is evidence of our commitment to meet the needs of our customers through an effective quality management system,” said Ken Anderson, Universal Synaptics CEO.

USC’s foundation has always been customer-centric and built with the tried-and-true combination of team members, agile processes, and cloud technology. USC team members worked tirelessly through the self-discovery process of what the company was and what the company could become, with fine tuning.

USC leveraged the globally recognized ISO standard as a guide to ensure a strong foundation. The certification assures that the company is robust with clearly defined commitments to quality in all areas of business such as: strategic direction, end-to-end customer support, development, production, supply, and finance operations. USC can proudly state that it can effectively manage the growth it is experiencing.

“Quality is about product excellence delivered to our customers with passion. It is about driving innovation and continual improvement in every part of the business. It is about day in and day out focus on operational execution.”
Universal Synaptics Commitment to Quality Policy

Axeon Corporation and Eagle Registrations Inc., an ANNB accredited certifying body were integral partners to USC during this process. Their insights and familiarization with practice ensured an expedient and successful certification process. These are future leaning service organizations who understand modern, “best of breed” information system architectures, like USC’s. “Since the COVID-19 pandemic response significantly restricted the auditor’s time on site, their understanding of modern technology and the ability to navigate within the entirely cloud-based IS ecosystem facilitated the certification process,” Jon Lee, COO said.

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About Universal Synaptics

Universal Synaptics Corporation is the global leader in detecting and isolating elusive intermittent faults. For more than 25 years the privately-owned company has focused on solving complex diagnostic and testing problems. The company's research into the primary root causes of intermittent / No Fault Found (NFF) problems and the massive digital testing void that exists today with conventional test equipment, led to the development of the patented Intermittent Fault Detector™ (IFD™), hardware neural network and all-lines-all-the-time wiring / circuit analyzer test solutions.

Universal Synaptics was voted the Department of Defense Maintenance Symposium "Great Ideas" Competition Winner in 2010 and 2012. Recognized as the Mountain West Capital Network Utah 100 list of fastest growing companies in Utah five times, and a "Fast 50" growing company by Utah Business Magazine, Universal Synaptics also secured a spot on the Inc 5000 list of "Fastest Growing Private Companies in the United States" ranking 218 out of 5000 companies.

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