



Universal Synaptics
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NEWS RELEASE

For more information
PH: (801) 731-8508
EM: Contact@USynaptics.com

Universal Synaptics Releases Synapse™

Global diagnostic leader continues to deliver innovative product solutions

Roy, Utah. April 20, 2020 — Universal Synaptics announced today the release of Synapse™, a new Intermittent Fault Detection & Isolation application which maximizes usability and provides an exceptional user experience.

Synapse optimizes the speed and efficiency enhancements made to Universal Synaptics' patented intermittent fault detection and isolation platforms. Synapse integrates seamlessly through backward compatibility to all previously deployed IFDIS™, IFDIS 2.0™, and portable IFD™ models.

Universal Synaptics' technician user group provided valuable feedback to create a reimagined technician and troubleshooting experience to guide the IFDIS, IFDIS 2.0, and portable IFD operator through an intuitive test process leading to quick and comprehensive test results to achieve accurate and effective ground-based repair outcomes. Synapse is designed to inspire with its modern and intuitive user interface making it easier than ever to operate Universal Synaptics' Intermittent Fault Detection & Isolation technology solutions.

Synapse provides security protections to safeguard defense and commercial related component information discovered during the AutoMap™ process in compliance with Department of Defense (DoD) Cyber Security Requirements. Synapse is available now with current IFDIS, IFDIS 2.0, and portable IFD operators already receiving system upgrades.

“Synapse provides actionable troubleshooting and data management tools designed with the technician and maintainer in mind” said Ken Anderson, Universal Synaptics, President and CEO. “Our DevOps Team has performed extremely well leveraging our talent, internal processes, and UX group. Synapse provides system operators with exactly what they have been asking for – an effective AND easy-to-use intermittent fault detection and isolation platform.”

To schedule your system upgrade to Synapse, please contact Universal Synaptics via phone or email:

PH: 801.731.8508. EM: Contact@USynaptics.com

About Universal Synaptics

Universal Synaptics Corporation is the global leader in detecting and isolating elusive intermittent faults. For more than 25 years the privately-owned company has focused on solving complex diagnostic and testing problems. The company's research into the primary root causes of intermittent / No Fault Found (NFF) problems and the massive digital testing void that exists today with conventional test equipment, led to the development of the patented Intermittent Fault Detector™ (IFD™), hardware neural network and all-lines-all-the-time wiring / circuit analyzer test solutions.

Universal Synaptics was voted the Department of Defense Maintenance Symposium "Great Ideas" Competition Winner in 2010 and 2012. Recognized as the Mountain West Capital Network Utah 100 list of fastest growing companies in Utah five times, and a "Fast 50" growing company by Utah Business Magazine, Universal Synaptics also secured a spot on the Inc 5000 list of "Fastest Growing Private Companies in the United States" ranking 218 out of 5000 companies.

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